

Aftercare

When the examination is over, the nurse and crisis worker will talk to you about how you are feeling and discuss any referrals into further support and care services. We will also check that you have a safe place to go to when you leave the SARC.

After you leave, if you have any questions or need advice, you can call us anytime.

With your permission, we will contact you six weeks after your appointment to see how you are doing and find out if you need any additional support.

Our service is available:
Monday - Sunday (9 am - 9 pm)
365 days a year.

Call now to get advice and support and make an appointment.

 **0330 223 0099**

Outside of these hours, you can still contact us for advice and guidance.



The address:

1 Doolittle Mill,
Froghall Rd,
Ampthill,
Bedfordshire,
MK45 2ND



Helpful Organisations (National)


Rape Crisis National Support Line
 0808 500 2222  www.rapecrisis.org.uk

Victim Support
 08 08 16 89 111  www.victimsupport.org.uk

Samaritans
 116 123
 0845 790 9090 (24/7 Helpline)
 www.samaritans.org

National Centre for Domestic Violence
 0800 970 20 70  www.ncdv.org.uk

NSPCC Helpline
 0800 800 5000  www.nspcc.org.uk

ChildLine (24hr helpline for under 18s)
 0800 1111

Helpful Organisations (Local)

iCaSH Beds  0300 300 30 30
Luton Sexual Health  01582 497070
Signpost Hub (supporting victims of crime in Bedfordshire)  0800 802 9999
Luton All Women's Centre  01582 416 783
ONYX  0300 002 0004
(Independent Sexual Violence Advisors)

Feedback

We love to receive feedback about our services, and any suggestions for improvements.

You can leave us feedback in person at the SARC or via email to: admin.emeraldcentre@nhs.net


England



Sexual Assault Referral Centre Young People Leaflet (13-17 years)



Confidential health care and support services for children, young people and adults, in Bedfordshire and Luton, following sexual assault or rape.

 **0330 223 0099**
www.emeraldcentre.org



Service provided by:



Welcome to the Emerald Centre SARC

We offer free, confidential healthcare, and compassionate support to children, young people and adults who have experienced sexual assault or rape in Bedfordshire and Luton.

If you are 13-17 years old, and you have been sexually assaulted or you have been forced to engage in any sexual activity without your consent, we can help and support you.

Our confidential healthcare and support services are available to you by appointment only, 9 am - 9 pm, Monday - Sunday, 365 days a year.

 **0330 223 0099**

At the SARC, we provide a medical assessment, a forensic examination (for the purpose of DNA collection), support services and aftercare referrals for further treatment, support and guidance.

You will be offered these services based on your individual needs. You will need an appointment before coming to the Emerald Centre.

You can either report the incident to the Police and they will arrange an appointment for you. Or, if you wish to attend without Police involvement, you can call us and speak to one of our specially trained nurses who can arrange an appointment for you.

We will support you throughout.



We can help

 **0330 223 0099**

Accessing our SARC service

You can report to the Police, who will gather information about your case, arrange a SARC appointment for you and bring you to the SARC.

When you attend with the Police, they will wait in a separate area of the SARC until the examination is finished.

You can also attend without Police involvement (as a self-referral). Please call us to speak to one of our nurses and arrange your appointment time. This option allows you to receive important healthcare and have evidence collected, without reporting to the Police.

You can also be referred to us by another service (such as your GP or sexual health), but we will still need to speak to you to get your consent to make an appointment.

Before your appointment

When you arrive at the centre you will meet our crisis worker and one of our nurses. Your crisis worker will stay with you during your time at the centre to help and guide you. Our crisis worker and nurse will assist you and answer any questions you may have and explain what happens during your visit.

As part of the visit, we will talk with you about your health care needs such as risk assessment of infection or pregnancy. We can provide medication such as emergency contraception if needed.

Our team can also provide immediate sexual health counselling and information about screening for sexually transmitted infections (STIs). We do not perform STI screening at our centre, but we can support and refer you to a service for it.

A SARC is a Sexual Assault Referral Centre



At your appointment

When you arrive at the SARC, you will meet our crisis worker and one of our nurses. Your crisis worker will stay with you, to help and guide you, during your time at the SARC.

Our crisis worker and nurse will assist you, answer any questions you may have and explain what happens during your visit. We will complete a holistic medical assessment and, as part of the visit, we will talk to you about your healthcare needs, such as risk of infection or pregnancy.

We can also provide medication such as emergency contraception, if needed. Our team can also provide immediate sexual health counselling and information about screening for sexually transmitted infections (STIs).

We do not conduct STI screening at the SARC, but we can support you and discuss referrals into sexual health with you.

Medical examination

Depending on when the incident occurred, you may be offered a forensic medical examination (conducted by our highly skilled and compassionate nurses). This includes examining any physical injuries and collecting forensic samples. If an examination is something you are considering, it is best to contact us as soon as possible.

If you choose to attend for a medical examination, you can stop or change your mind at any time. You will still be offered full support from our team.

If you have attended with the Police, we will give any evidence to them, to support with your case. Or, if you have attended without Police involvement, we can keep your forensic samples secure at the SARC, giving you time to decide if you wish to engage with the Police at a later date, whilst preserving forensic evidence.